

भारत सरकार / GOVERNMENT OF INDIA  
रेल मंत्रालय / MINISTRY OF RAILWAYS  
रेलवे बोर्ड / RAILWAY BOARD

सं./No. –2010/Tele/TW/1/Data Network

नई दिल्ली, दिनांक / New Delhi, Date – 29.08.2011

**General Managers/ All Indian Railways,  
All PUs, CORE/ALD,  
DGs/RDSO & Railway Staff College, IG/RPSF,  
CAOs/COFMOW, DCW, IRPMU & New PUs at Chappra & Raebareli,  
Directors/IRISET, IRICEN, IRIEEN, IRIMEE, IRITM,  
Chairman, All India Railway Recruitment Boards,  
Managing Directors/ Railway PSUs, RLDA, CRIS.**

**Sub: Instruction on using only Railnet network for e-mail services and IP-based audio/video communication services for official purposes to prevent interception of official communications by outside agencies.**

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E-mail services on Railnet network has been introduced for all over Indian Railways during 1999. On date all the gazetted officials as well as some selected non-gazetted officials have been given post linked e-mail IDs on Railnet. It has been observed that various officials are using their own e-mail IDs registered through other freely available e-mail services like Gmail, Yahoo mail, Hotmail etc. on the Internet instead of Railnet for sending and receiving official communications. Using those e-mail services may be bit more convenient but in this process the contents of the communication becomes vulnerable to be intercepted and leaked to undesired hands.

2. Similarly, it has come to the notice that sometimes official audio/video communications and conferences are also being conducted on free services available on the Internet like skype, Googletalk etc. These modes of audio/video communications are also vulnerable to be intercepted and misused for malafide intentions.

3. Both the above mentioned practices used without being aware of the pitfalls and lack of security should be abandoned by all Railway officials atleast for the purpose of official communications.

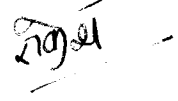
4. In view of the above, the following instructions are being issued for adherence by all the Railway officials of Zonal Railways, Production Units, CTIs, RDSO and RRBs etc.:-

- i) All official e-mails must be sent and received only through official e-mail IDs provided in *railnet.gov.in* domain to various officials. The Railnet e-mail services are also readily accessible from outside Railnet through Internet URL <http://rmail.railnet.gov.in/> via webmail portal and hence even offices located outside Railway's geographical territories can make use of Railnet mail services for official communications.
- ii) PSUs under Ministry of Railways should either use their own email services, being fully controlled by them and hosted in India, or they should use email services provided by

NIC. Alternatively, they can also use the e-mail services of Ministry of Railways or owned by another Railway Ministry PSU on mutually agreed terms & conditions. While taking the services it should be ensured that all security guidelines/ advisories as issued by CERT-in Govt. of India are followed.

iii) All official audio and video communications must be done only through Railways own Network. Service providers available in the Internet like Googletalk, Skype etc. should not be used for official purposes.

5. Please acknowledge receipt.



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**Copy to: PSO/Sr. PPS/PPS/PS/PA:**

CRB, FC, ME, ML, MS, MM, MT, SECY., AM (CE), AM(Works), AM(Plg.), AM(Staff), AM(Mech.), AM(Elec.), AM(PU), AM(Tele), AM(Sig.), AM(Traffic), AM(F), AM(Rly.Stores), AM(IT), AM (Comml.), AM(T&C), AM(C&IS).

Adv.(L&A),Adv.(Infra.) Adv.(Vig.), Adv.(I.R), Adv.Elec.(RS), Adv.Elec.(G), Addl.Chief.Eco.Adv., Adv.(CE), Adv.(Finance), Adv.(Signal), Adv.(Safety), Adv.Mech.(Proj.), Adv.ME, Adv.(CC), Adv.(RE), Adv.(Bridge), Adv.(B), Adv.(Conf.), Adv.Fin(x),Adv(ME)/Proj. Adv TT(M), Adv.(FM), Adv(C) Legal Adviser, DG(RHS), DG(RPF), IG(Admn).

EDTK(M),ED(L&A)-I, ED(L&A)-II,EDTK(MC), EDTK (P), ED(T&MPP), ED/Sig(Proj), ED(Security) EDCE(B&S), EDCE(B&S)-II,EDCE(G),EDCE(Plg.),ED/(Works), ED(T&MPP), ED(W&P),ED(ERP), EDF (X), EDF(S), EDF(B), EDCE (P), ED (Project), ED/DM, ED(Safety), ED (S.D.), ED (Tele), EDRS (G), ED (E&R), EDEE(M),EDEE (Dev.), , EDEE (RS), EDRE, EDRE(Proj.), EDRE(S&T), EDE, EDE (N), EDE (Res.), ED/Fin., EDF (E), EDF(C), EDPC-I, EDPC-II, EDF(AR), EDF(A), ED/(AIMS), ED (Account), ED/PPP(F),ED(T&C), ED/(Heritage) EDE(GC), EDME (CHG), EDME (F), EDME (Dev.),EDME (Track),EDME (W), ED (Plg.), ED(PP), ED (CHG),EDRS(P), EDRS (S),EDRS(C), EDRS(G),EDF (S), EDPM, ED(FM),ED/PG.,EDTC (R), EDTT (F), EDTT (M), EDTT (S), EDV(A), EDV(E), EDV (S), EDV (T),ED(S&E), EDV(L), EDE(RRB), ED(C&IS), EDH(G), EDH(Plg.), ED(LRDSS),ED/PPP/Traffic, EDE/Sports, EDF(PPP), EDME(Proj), ED(L&A)-III, EDEE(G), ED/PG(P.I.O), EDME(Fr.), DCE (B&S), DCE (P), Dir (L&A), JS (Conf.), JS (G), JS (P), JS(E), JS, F(X)I &II, Vig.(III), Vig.(conf.), L&A, Track I & II, Signal, RS(G) & Electrical Branches, Railway Board.

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